

Get Fit Plus Policies:

- **Reservation Policy Session sizes are limited so please make a reservation using our online reservation system, via our website or the app MindBODY Connect, to guarantee a spot in your preferred class. All sessions must be reserved and purchased via our online reservation system.
- **Cancellation Policy We have a 3 hour cancellation policy due to limited class sizes. For example, if you have reserved a 9am session, you must cancel it by 6am that morning to be outside the 3 hour cancellation period. You will not be charged for the session if you cancel prior to the 3 hour time period. Sessions that are NOT canceled within the 3 hour cancellation period will count as a session used and charged a \$10 fee if you do not contact us and inform us of your late cancel.
- **Wait List Session sizes are limited but spaces do open up as clients reschedule. If you would like to attend a session that is full, place yourself on the wait list via our online reservation system. As soon as a spot becomes available in that session, you will be notified via email.
- **Walk-ins If a session is not full, walk-ins will be accommodated on a first-come, first-serve basis.
- **Refunds/Expirations/Transferability We do not give refunds for any service. We will cancel you membership, and then you can finish out the remainder of the month.
- **Cell Phones To ensure that all class participants enjoy their time at the studio, please silence your phone and refrain from using your cell phone during your session.
- **Inclement Weather & Class Cancellations In the event of dangerous or severe weather conditions, for the safety of our clients, the studio will be closed. Check our Facebook page for information on session cancellations and studio closings. If you have signed up for a session that is canceled, the session will be credited back to your account for you to schedule at another time.
- **Sessions, instructor assignments, policy updates and pricing is subject to change without notice. Get Fit Plus is not responsible for personal belongings brought into or left at the studio.